**SERVICE CHARTER**

**VISION**

Building Confidence in Investment, Augmenting the Course of Justice.

**MISION**

To participate in unravelling and provision of timely and accurate information to assist clients make the right, wise and strategic decisions.

**CORE VALUES**

* **Prevention** –CLINTERPOL believes that institutions should put the right proactive measures in place and to take appropriate foresighted and deliberate actions to reduce opportunities for crime, losses as well as negative security and safety incidences. CLINTERPOL believes that reactive firefighting responses are expensive, cumbersome, reputation damaging and actual recovery and restoration may be impossible to achieve.
* **Intelligence Led** – CLINTERPOL believes that crucial and strategic decisions must be based not only on sufficient information but also that the information must be accurate and timely.
* **Justice** – CLINTERPOL believes that fairness is all about the right of a client to make own decisions as to what should happen with its resources, that the acme of justice is restoration.
* **Integrity** – CLINTERPOL believes that when clients are treated honestly, professionally, transparently, accountably, ethically, while giving them value for their investment, employing ethical business practices, being committed and diligent with their assignments, keeping to promised timelines and quality deliverables, then, CLINTERPOL has strategically positioned itself for its own growth and development.

**MOTO**

***Be Strategic, Secure Tomorrow…***